



## Expansion of Telemedicine Services Related to Covid-19

## Which Insurance plans cover Telemedicine?

- Currently, all SMG In-Network plans have expanded telemedicine coverage to include all visits including all those related to Covid-19.
- Please refer to the SMG Insurance Guide to confirm in-network plan status.

## <u>Do I need to pay a Copay for Telemedicine Services?</u>

- Most plans are waiving Copays for telemedicine visits at this time.
- Copays will not be collected prior to the telemedicine visit.
- Some plans may still apply a Deductible and/or Coinsurance after the claim has been processed.
- Patient cost sharing will be the same as a face-to-face provider visit in the office.

## Covid-19-Related Visits

- All cost sharing will be waived for Covid-19 visits.
- We will continue to monitor the payer policies and provide updates as they come in.

We will continue to monitor payer policies for any telemedicine updates. If you have additional questions, please contact our Patient Accounts Department at (908)-790-6500.

SHM\_RCM Last Updated 3/24/2020